

## ABOUT THE EVENT

The 17th edition of the Latin American and Caribbean Internet Governance Forum LACIGF - [www.lacigf.org](http://www.lacigf.org) - will be held in Santiago, Chile. This event, which brings together the community interested in Internet governance, will be held on November 7 and 8, 2024 at the Telefónica Building.

We invite you to participate in person by attending the sessions:

**Time:** 8 a.m. to 6 p.m. GMT-3 (both days).

**Place:** Telefónica Building - Bustamante 10

**Address:** Av. Providencia 111, 7500776 Providencia, Metropolitan Region, Chile

You can also participate remotely by connecting to the sessions via YouTube:

Time: 8 a.m to 6 p.m GMT-3 (both days).

### November 7 | Day 1 LACIGF 2024

<https://youtube.com/live/fY3y9rZv8Ag?feature=share>

### November 8 | Day 2 LACIGF 2024

<https://youtube.com/live/bROkCExvrlo?feature=share>

If you wish to actively participate in the sessions, you can request access to the Zoom platform of the event by writing to the following email: [contacto@lacigf.org](mailto:contacto@lacigf.org).

During the days of the Forum, refreshments will be offered in the morning and afternoon for all participants who have the badge of the event.

During the forum you will have free Wi-Fi access in the building.

### How to get there

The Telefónica Building is located on Avenida Bustamante 10, in front of the [Baquedano subway](#) station. The subway lines that stop near the building are: L1

(that goes through the center of Santiago, Providencia, Las Condes) and L5 (that goes north - south of the city).

Some nearby subway stations are:

- Metro Bellas Artes Monjitas 498, 14 min walking (near the Bellas Artes Museum). Metro Salvador, 16 min walking.

If you arrive by bus (Red Bus lines), the lines that stop near the building are: 210E, 213E, 307, 405, 407, 514 and 519.

The nearest bus stops are:

- Pc1147 - Stop 2 / Plaza Italia, 1 min walk.
- Pc1148 - Stop 5 / Museo de los Tajamares, 2 minutes walk.

## Travel documents

Prepare the necessary documents for your trip, if you are coming from another country you need your passport or identity card, as appropriate.

If you come from a MERCOSUR country (Argentina, Brazil, Paraguay, Uruguay, Bolivia, Colombia, Ecuador and Peru) you can enter Chile by presenting your National Identity Card.

All other South American and Central American countries require a valid passport at the time of entry.

**To enter Chile, you must complete an Affidavit for the Agricultural and Livestock Service of Chile (SAG)**, indicating whether or not you are bringing: animals, plants, products, parts or by-products of animal and/or plant origin. This declaration can be completed digitally at [www.ingresoachile.c](http://www.ingresoachile.c) or on paper forms available at the entry points.

**Lodging reservation:** carry a hotel or lodging reservation that can be verified or a letter of invitation signed before a Chilean notary. This is to prove that you have a suitable place to stay.

**Economic resources:** accreditation of economic solvency through a copy of the bank account or other means that certifies the possession of at least \$46 USD for each day of stay in Chile.

**Departure ticket:** you must present proof of departure from the country, such as a plane ticket with a confirmed return date.

## **Currency**

The country's currency is the Chilean Peso (CLP). The current exchange rate is approximately 930.00 CLP to 1.00 US dollar (subject to change). The maximum amount to carry in cash when entering Chile is \$10,000 USD. Carrying a larger or equivalent amount, in any currency, requires a declaration to Customs.

Value Added Tax (VAT) in Chile is 19% and is included in the final price of each service or good purchased. Always demand the invoice (in Chile this document is called boleta).

Keep in mind that it is common for banks to charge an additional fee for cash withdrawals at ATMs with foreign cards. Check this issue in advance since it is possible to pay with debit or credit cards directly at restaurants or commercial establishments. Check this issue with your bank.

## **Electricity and plugs**

In Chile, type C and L plugs are used (may be compatible with Argentina, Brazil, Cuba and Uruguay). The voltage for domestic use is (220 V) at a frequency of 50 Hz.

## Tomas de corriente

### Tipo C



### Tipo L



### Transportation from the airport

At airports and bus terminals always hire formal and official transportation services. At the Arturo Merino Benítez International Airport (AMB), the authorized means of transportation are available at the exit of the international terminal T2 at the authorized stands, you can see them after picking up your luggage and at the exit of the terminal.

Pay special attention to the recommendations that are announced over the loudspeakers of the airport. For more security, download this official APP that allows you to know the cost of your trip in official and authorized cabs: <http://www.votchile.cl/>

### Transportation options and prices (taxis and transfers) from T2 Airport

There are two authorized taxi companies that operate within the airport and have fixed price rates depending on the area of your accommodation. You can pay in advance and with credit or debit cards. The cost varies between 25 and 35 USD for hotels located in the center or in the Providencia - Las Condes areas.

Shared transportation transfers (Transvip, WeTrans, etc.) also have a fixed price and can be paid with credit and debit. The delay time in the transfer will depend on the number of people being transported.

### **Airport buses - metro**

Among the cheapest options are the bus systems that connect from the airport to the metro stations.

RedBus: bus route 444 to the Pajaritos metro (L1 that connects with the center), you must first purchase a Bip! card.

<https://www.red.cl/mapas-y-horarios/bus/recorridos-aeropuerto/>

Centropuerto: exit through door 4 from the international T2 (you can pay at the same terminal)

<https://www.nuevopudahuel.cl/servicios/centropuerto>

### **Transportation applications**

Transportation apps are not legally authorized to operate at Santiago airport, so if you request one, they will pick you up at the exit of one of the gates of T2 or in the parking area outside the terminal. You must be careful with this procedure.

### **Suggested hotels for LACIGF 17 – 2024**

**Important:** To obtain the corporate rate at the Meridien hotel, the LACIGF event must be mentioned.

#### **Meridian**

Address: Av. Libertador Bernardo O'Higgins 136, 6513491 Santiago, Metropolitan Region, Chile

Telephone: +(56) 2 2638 1042

Website: <https://www.marriott.com/es/hotels/sclhp-hotel-plaza-santiago>

Check-in 3:00 p.m. / Check-out 12:00 m.

#### **Quiral Hotel Boutique**

Address: Av. Condell 376 Providencia, Santiago, Chile

Telephone: +(56) 23221 7690

WhatsApp: +(56) 98929 6046

Website: <https://www.quiralhotelboutique.com/>

Email: [contacto@quiralhotelboutique.com](mailto:contacto@quiralhotelboutique.com)

Check-in 2:00 p.m. / Check-out 12:00 m.

### **Sommelier Boutique Hotel**

Address: Merced 433, corner José Miguel de la Barra, Santiago, Chile

Telephone: +(56) 2 3244 1790

Website: <https://sommelierboutique.cl/>

Email: [reserva@sommelierboutique.cl](mailto:reserva@sommelierboutique.cl)

### **Hotel Luciano K**

Address: Merced 84, 8320119, Barrio Lastarria, Santiago, Metropolitan Region, Chile  
(metro Universidad Católica)

Telephone: +(56) 2 26200900

WhatsApp: +(56) 9 7773 6453

Website: <https://www.lucianokhotel.com/>

Email: [info@lucianokhotel.com](mailto:info@lucianokhotel.com)

Check-in 3:00 p.m. / Check-out 12:00 m.

## **ABOUT SANTIAGO, CHILE**

If you are going to participate in the LACIGF, you are probably wondering what Santiago is like?

Santiago is a beautiful city surrounded by the Andes Mountains, which gives it a wonderful view. It is located in the central valley of Chile, it is the largest city in the country and also the capital. It is considered the political, economic and cultural center of Chile and has a varied architecture, ranging from colonial landscapes to historic buildings to imposing skyscrapers.



The 17 LACIGF takes place in Providencia, a commune with many activities and interesting places to visit, so take advantage of your free time to explore and enjoy.

Important: the weather forecast for the month of November in Santiago is for warm and low temperatures (highs of 30 and lows of 10 degrees in the morning) and some days of rain, so be sure to get your coat ready and if possible an umbrella

Santiago is located at a height of 520 meters above sea level.

Below we recommend some places close to the Forum location and share the necessary information so that you can plan your visit in advance.

### La Chascona House Museum:

La Chascona is a house-museum located in the Bellavista neighborhood. It was the home of the Chilean poet Pablo Neruda and his third wife, Matilde Urrutia, from 1951 to 1973. This house is named after Matilde, nicknamed "La Chascona" for her curly and abundant hair. The house has an impressive view of the San Cristóbal Hill and is considered one of the most important house-museums in Latin America.

**Address:** Fernando Márquez de la Plata 0192, Barrio Bellavista, Santiago

**General admission price:** 9,500 CLP (approximately \$10 USD)

**Hours:** Tuesday to Sunday: 10:00 a.m. to 6:00 p.m. (last entry at 5:00 p.m.).

**Telephone:** (+56) 2 2737 8712

### San Cristóbal Hill (Metropolitan Park):

Cerro San Cristóbal is one of the places that you should definitely visit if you travel to Santiago. It is a park located in the heart of the city, so it offers an impressive view of Santiago and the central valley.

The park has gardens, trails, picnic areas, a zoo and, at the top, is the Virgin of the Immaculate Conception, a 22-meter-high statue.

The hill has a cable car and a funicular that takes you to the summit. Website: <https://parquemet.cl/>



**Ascents/Accesses:** Av Pio Nono (Baquedano metro, in front of the Plaza Italia sector and the Telefónica tower) and Av Pedro de Valdivia Norte (Pedro de Valdivia metro).

To get there from the Baquedano metro station you must walk along Pío Nono Street for about 20 minutes until you reach the main access to the hill. While there, there are several ways to get up: by funicular, cable car or by bus.

**Telephone:** (+56) 2 2737 8712

**Entry price:** The Vive El Parque ticket offers all the connections on the hill. Includes 1 day of use of panoramic buses, funicular and cable car to unlimitedly visit the main attractions of Cerro San Cristóbal for 8,450 CLP (approximately \$9 USD).

Buy your ticket at the following link: <https://telefericosantiago.cl>

### Sky Cenco Costanera:

The Sky Costanera viewpoint is located on the 61st and 62nd floors of the tallest skyscraper in Latin America, in the Cenco Costanera shopping center. This attraction offers, with its 360° panoramic viewpoint at 300 meters above sea level, an impressive view of the city of Santiago and the snow-capped mountains of the Andes.

**Address:** Av. Andrés Bello 2425, 7510689 Providencia, Metropolitan Region, Chile.

The closest metro station is Tobalaba (lines 1 and 4). From there, you can walk to the Great Santiago Tower in about 10 minutes.

**Hours:** open Monday to Sunday between 10 a.m. and 5 p.m. and 10 p.m. (Last lift up: 9 p.m.)

**Entrance price:** 18,000 CLP (approximately \$20 USD)

Get more information and buy your ticket at the following link: <https://www.skycostanera.cl/es>

## National Museum of Fine Arts (MNBA) and Museum of Contemporary Art (MAC):

The MNBA is an important symbol of Chile's cultural heritage. It houses a large collection of national and international art, which includes everything from colonial to contemporary works, and its neoclassical-style building is an architectural jewel. In addition to the exhibition rooms, the museum offers workshops, guided tours and has a beautiful interior patio and garden to relax during your visit.

**Address:** José Miguel de la Barra 650, Santiago, Chile.

The closest metro station is Bellas Artes (line 5). When leaving the station, the museum is just a few minutes walk away.

**Telephone:** (+56) 22997 8700

**Hours:** Tuesday to Sunday, 10 a.m. to 6:30 p.m. (last entry: 6:20 p.m.)

The Museum of Contemporary Art - MAC (of the University of Chile) is just behind Bellas Artes and is the main center for contemporary art and culture exhibitions (this museum has another location in Parque Quinta Normal).

**Price:** In both museums all visits and activities are free.

Check possible news in schedules and prices by entering the following link: <https://www.mnba.gob.cl/> and <https://mac.uchile.cl/>

## La Moneda Palace - La Moneda Cultural Center:

The Palacio de La Moneda (in metro Moneda) is the seat of the Government of Chile and the place where the President of the Republic resides. The Palace has free guided tours, however, it is necessary to reserve them in advance and spaces are limited.

Visits must be scheduled through the official website of the Palacio de La Moneda: <https://visitaspatrimonio.presidencia.cl/>.

Other interesting activities are the traditional changing of the guard ceremony in the Plaza de La Ciudadanía, in front of the palace, at 10:00 a.m. from Monday to Friday.

You can also visit the sculptures and monuments that surround the Palace to commemorate important events and figures in Chilean history, such as the Human Rights monument.

In a small underground square is the La Moneda Cultural Center, which has temporary exhibitions and houses the National Cinematheque.

### Gabriela Mistral Cultural Center - GAM:

It is the main center of cultural activity in Santiago, with theater, dance halls and temporary exhibitions. It is a historic building that was built during the government of Salvador Allende to house UNCTAD III and later the Gabriela Mistral Metropolitan Cultural Center. After the 1973 coup d'état it was used by the dictatorship as the headquarters of the military junta.

It has a cafeteria, a bar-restaurant and you can also make visits and heritage tours. The GAM is the entrance door to the Lastarria neighborhood.

You can get to this place by walking from the LACIGF headquarters or by metro (Catholic University). Get more information and check the billboard at: <https://gam.cl>

Other recommended places to visit are:

Museum of Memory and Human Rights (in Quinta Normal metro) website: <https://mmdh.cl/>

Chilean Museum of Pre-Columbian Art (in Metro Plaza de Armas)  
website <https://museo.precolombino.cl/>

## **Gastronomy**

### Bellavista neighborhood:

This iconic neighborhood is a historical and cultural district of Santiago. It is located in front of the Telefónica building sector and at the foot of Cerro San Cristóbal. It is famous for its artistic atmosphere, it is full of cobblestone streets, murals, cafes, bars, restaurants, theaters, art galleries and craft shops. It is an ideal place to enjoy the cultural and gastronomic offering of the city.

Nightlife in the Bellavista neighborhood is very lively, with a wide variety of bars and clubs. It is a good place in Santiago to enjoy live music and cultural events. We recommend that you do not travel in the early morning and that when you leave you do so in taxis and/or transport applications.

In particular, we recommend the Patio Bellavista, which in one place concentrates restaurants of all kinds (Chilean food, international food, fish and seafood) and souvenir shops.

The closest metro station is Baquedano (lines 1 and 5). From there, you can walk to Bellavista in about 10 to 15 minutes.

**IMPORTANT:** Due to its proximity and gastronomic variety, Patio Bellavista is the recommended place to have lunch during LACIGF. Plan your lunches taking into account travel times and restaurant service times.

Find more information at:

<https://disfrutasantiago.cl/barrio-bellavista/>

<https://providencia.cl/provi/explora/turismo/conocenos/barrio-bellavista>

[https://santiagoando.com/barrio-bellavista/#google\\_vignette](https://santiagoando.com/barrio-bellavista/#google_vignette)

### Lastarria Neighborhood - Fine Arts:

It is the most traditional neighborhood in the center of Santiago, which still preserves heritage architecture and a Parisian style. It is also very close walking from the LACIGF headquarters. It is near the GAM and Cerro Santa Lucía or Cerro Huelén, which is also an urban park.

Throughout the sector, there is a wide variety of restaurants, bars and cafes of all kinds, you will also find a historic neighborhood art cinema (El Biografía). This neighborhood is recommended for walking, it is connected to the Bellas Artes neighborhood through the museum, you will also find cafes and bars (some hidden).

<https://www.instagram.com/barriolastarria.cl/>

<https://barriolastarria.cl/>

### Tobalaba Urban Market - MUT:

Recently opened, it is a shopping center that has a variety of restaurants, bars, cafes, shops, a market and public spaces, spread over 7 floors. It has a direct connection with the Tobalaba metro (L1) Open from Monday to Sunday, between 8:00 a.m. and 8:00 p.m. Apoquindo 2730, Las Condes

Website: <https://mut.cl/>

### Italy neighborhood:

The Barrio Italia is further away from the Telefónica tower sector, but it is perfect for walking, it is known for having quiet streets, a variety of restaurants (from Chilean to international food), clothing and decoration stores and some art galleries. Its great attraction is authentic Italian cuisine and breweries. It has a series of restaurants offering fresh pasta, traditional pizzas and Chilean wines.

<https://www.barrioitaliachile.cl/>

<https://www.instagram.com/barrioitalia.chile/>

The closest metro station is Santa Isabel (line 5), which will take you about a 25-minute walk away.

### Yungay neighborhood:

It is a heritage neighborhood with cultural and architectural wealth from the 19th and 20th centuries. For some years now, the residents themselves have promoted the recovery of their spaces, generating community access to the history and heritage present in their streets, cultural centers, museums and churches.

The growth of the city and the displacement of the elite to neighborhoods such as Brasil and Concha y Toro, caused Yungay to acquire a more popular character. At the same time, this neighborhood was the focus of the intellectual avant-garde of the mid-19th century, being the scene of the Literary Movement of 1842. Throughout history, prominent national and foreign intellectuals lived and met in this sector.

In March 2022, the President of the Republic, Gabriel Boric, chose a beautiful house on Huérfanos Street as his residence.

The network of museums in Parque Quinta Normal stands out, such as the National Museum of Natural History, the Parque Ferroviario Museum or the Museum of Contemporary Art. The offer is enriched by the Museum of Memory, the Matucana 100 Cultural Center and the Santiago Library.

Neighborhood life still flows in the Hurtado Rodríguez, Adriana Cousiño and Lucrecia Valdés passages, an atmosphere that contrasts with the attraction generated, in national and foreign visitors, by gastronomic proposals at the level of the typical restaurant El Huaso Enrique or the French Peluquería.

Yungay was declared a Typical Zone in 2009.

[https://www.instagram.com/barrio\\_yungay/](https://www.instagram.com/barrio_yungay/)

<https://www.santiagoturismo.cl/barrio-yungay/>

<https://www.memoriachilena.gob.cl/602/w3-article-3372.html>

## General recommendations

Santiago is usually a quiet city, but as it is a capital that receives a large number of tourists, it is not exempt from security situations like any other large city, which is why we recommend taking certain precautions to guarantee a problem-free experience.

Keep your belongings close and avoid displaying valuables. Be careful with your mobile phone, bag or wallet in busy subway stations and during rush hours.

It is possible to take a taxi (black and yellow) on the street, since they are monitored and have a taximeter (which charges per minute traveled).

Ride-hailing apps are often a safer and more convenient option.

We particularly recommend choosing the possibility of ordering a taxi through the applications. Always verify the identity of the driver and the vehicle before boarding.

Vehicular traffic is important, especially during “peak” hours or with a high influx of cars, such as in the mornings (from 7:00 a.m. to 9:00 a.m.) or in the afternoons (between 6:00 p.m. and 8:00 p.m. ). During these periods, main avenues and streets can be very congested, especially in central areas and near business centers. Therefore, please make sure you have enough time to arrive at the Forum start time in good time.

## Transportation within the city

Santiago has a well-developed transportation system that includes the metro, buses and private services.

The metro network has six lines that cover a large part of Santiago and nearby areas. The lines are:

- Line 1 (red) that runs along the west - east axis and crosses the city center, passing through Providencia and Las Condes
- Line 2 (yellow)
- Line 3 (green)
- Line 4 (blue)
- Line 4A (turquoise)
- Line 5 (aqua green)

You will need a Bip! card. to use the subway. You can buy and recharge this card at metro stations and at authorized points of sale. Buying just the card costs 2,000 CLP (approximately \$1.7 USD) and you must reload it with the amount you want to use.

Use the Red Metro application to check metro schedules and routes.

Santiago's bus network is known as Red Bus. This system can be more extensive and complex to use, so it is advisable to plan the trip in advance and use applications such as Google Maps and Moovit to guide you.

Taxis in Santiago are regulated and it is advisable to use official taxis or transportation applications such as Uber, Cabify and Didi. Taxis have regulated fares and apps offer estimated fares and electronic payment options.

## ABOUT THE FORUM

LACIGF is a multi-sector initiative where the active participation of academia, the private sector, civil society, the technical community, the government and all parties that may be interested in discussing issues of the digital ecosystem is promoted in order to define agreements, policies and recommendations for internet development and governance in the region.

Since 2008, a total of 16 editions of the Regional Forum have been held annually, in countries such as: Uruguay, Brazil, Ecuador, Trinidad and Tobago, Colombia, Argentina, El Salvador, Mexico, Costa Rica, Panama and Bolivia.

This 17th edition of the Forum brings many new features, since, in accordance with the mandate of the new LACIGF statutes, for the first time there will be a call to propose relevant topics for discussion, a Workshop Selection Committee and a call to propose sessions for the Forum.

Participate and contribute to the construction of a regional internet governance agenda!

### Contact information 17 LACIGF

#### Contact in Chile

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